

FAMILY BEGINS IN THE HEART
TRUST THE NEXT STEP TO CALIFORNIA CRYOBANK

CALIFORNIA
CRYOBANK

REPRODUCTIVE TISSUE SERVICES

CRYOBANK.com

WELCOME TO CALIFORNIA CRYOBANK

Welcome to California Cryobank!

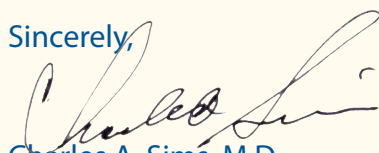
Thank you for your interest in our company. We look forward to guiding you through the donor semen selection and purchase process. This packet will get you started with all the basic information about California Cryobank (CCB) and using frozen donor semen. In the back folder, you will also find printed copies of our quarterly donor catalog, Purchase/Storage Contract and Fee Schedule – all of which are available on our website www.cryobank.com. You may keep these printouts for your records, but you may also electronically sign the contract and find further details on all this information online.

Once you have reviewed this information packet, your next step will be to open your personal account at www.cryobank.com. From there, you will be able to:

- View up-to-the-hour catalog inventory
- Sign-up for important alerts
- Purchase and download donor information
- Purchase donor vials
- Schedule shipments of your vials

If you have any questions about our services or the process, please don't hesitate to contact our Client Services Department at **866-9-CRYOBANK (927-9622)**. It has been our pleasure to provide outstanding service and support to nearly 30,000 families over the last 30 years. We are excited for the opportunity to add your family to our amazing list of successes.

Sincerely,



Charles A. Sims, M.D.
Co-Founder



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In 1976, a young couple sat in my office at the end of a difficult road. The woman spoke to her husband through tears, "I will never have children." It is for her, and the thousands of other individuals in need of help starting their families, that California Cryobank exists.

-Cappy Rothman, M.D
Co-Founder

www.CRYOBANK.com

ABOUT OUR DONORS

California Cryobank provides the largest and most diverse selection of donor semen anywhere in the world. Whether your donor selection criteria includes education, athleticism, religion, ethnicity, build, skin tone, hair/eye color, blood type, musicality, facial features, or artistry, CCB provides the best opportunity to find the combination that meets all of your personal needs.

CCB donors are recruited from top universities across the country (such as UCLA, USC, Stanford, Harvard, and MIT)* as well as the major metropolitan cities surrounding them. Post-graduate donors include established professionals in various fields including business, medicine, law, and the entertainment industry.

Most importantly, CCB provides quantity without sacrificing quality. Our strict donor qualification process admits less than 1% of all applicants into our program. The use of high educational and physical standards, multiple semen analyses and blood testing, careful evaluation of personal and family medical history, genetic screening, and a series of extensive, in-depth interviews enables CCB to provide the highest caliber donors possible.

CCB recruits donors via internet advertising, information seminars, and university publications. To apply, donor applicants must complete an online application followed by a 3 to 6 month qualification process.

Basic requirements to apply:

- Age 19 to 39
- Enrolled in or graduated from a four-year university
- Minimum height of 5'9"
- In good health

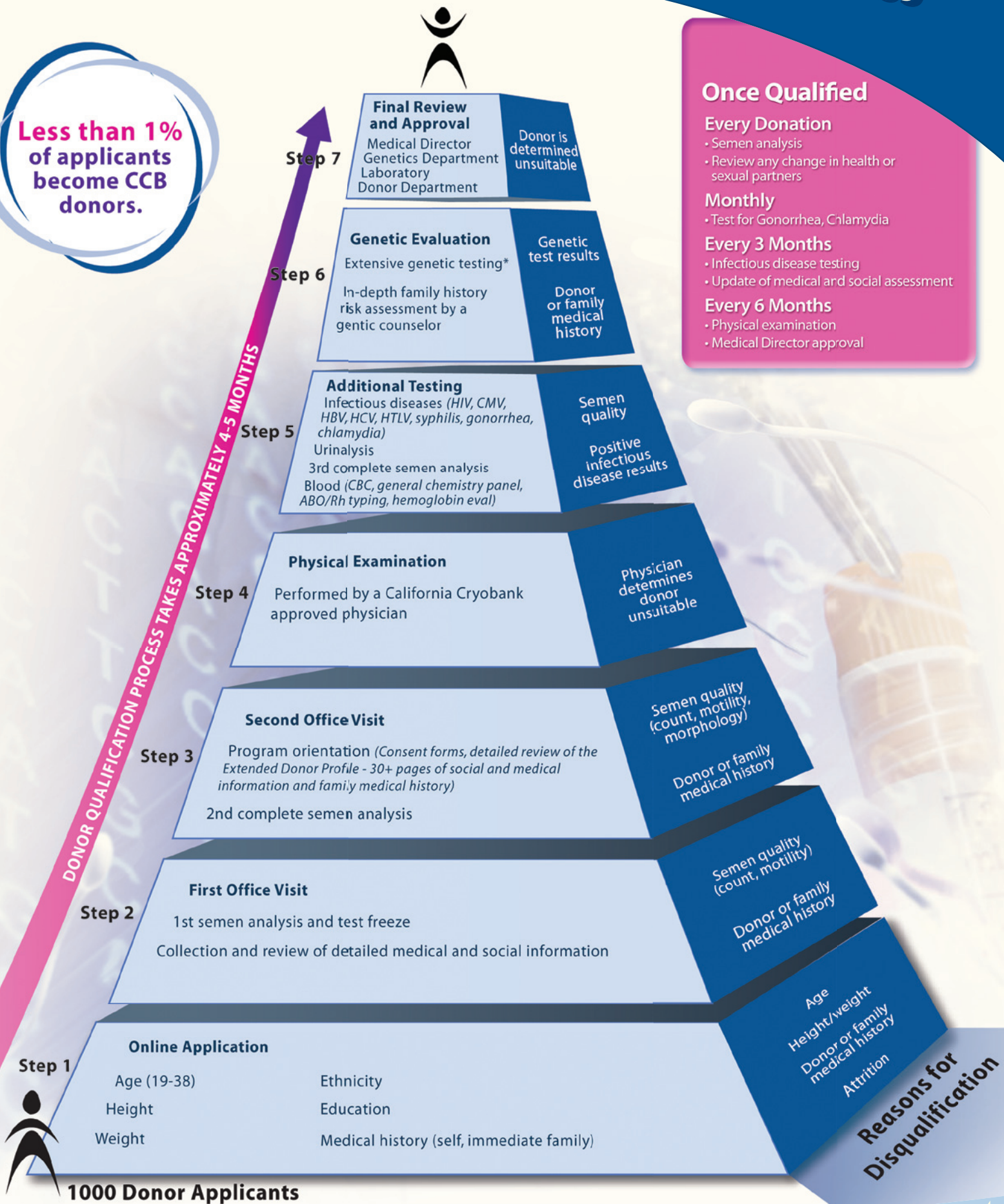
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DONOR QUALIFICATION PROCESS

Less than 1% of applicants become CCB donors.

DONOR QUALIFICATION PROCESS TAKES APPROXIMATELY 4-5 MONTHS



Once Qualified

Every Donation

- Semen analysis
- Review any change in health or sexual partners

Monthly

- Test for Gonorrhea, Chlamydia

Every 3 Months

- Infectious disease testing
- Update of medical and social assessment

Every 6 Months

- Physical examination
- Medical Director approval

*Testing performed on all donor applicants: chromosome analysis; carrier screening for cystic fibrosis, spinal muscular atrophy, sickle cell anemia and thalassemia. Testing performed on donor applicants with Jewish ancestry: carrier screening for Bloom syndrome, Canavan disease, familial dysautonomia, Fanconi anemia group C, Gaucher disease, mucopolipidosis type IV, Niemann-Pick disease type A and Tay-Sachs disease. Testing performed on donor applicants with French-Canadian ancestry: carrier screening for Tay-Sachs disease.



SELECTING YOUR DONOR

CCB is picky about our donors

Choosing a sperm donor is one of the most important decisions you will ever make. Our high standards assure that every possible step has been taken to protect the health and well-being of you and your future baby.

Anonymous vs. Open Donor

Open Donors agree to one contact with any offspring 18 years old (or older). CCB will make every attempt to facilitate a meaningful contact. However, there may be situations where a contact between the donor and offspring cannot be established.

CCB will also contact Anonymous Donors on behalf of any 18 year-old offspring. Historically, Anonymous Donors have been very receptive to contact .

Donor Matching Consultations

California Cryobank has donor matching consultants to help with the selection process. This program involves matching a photograph provided by the client (usually a partner or family member) to donor photographs.

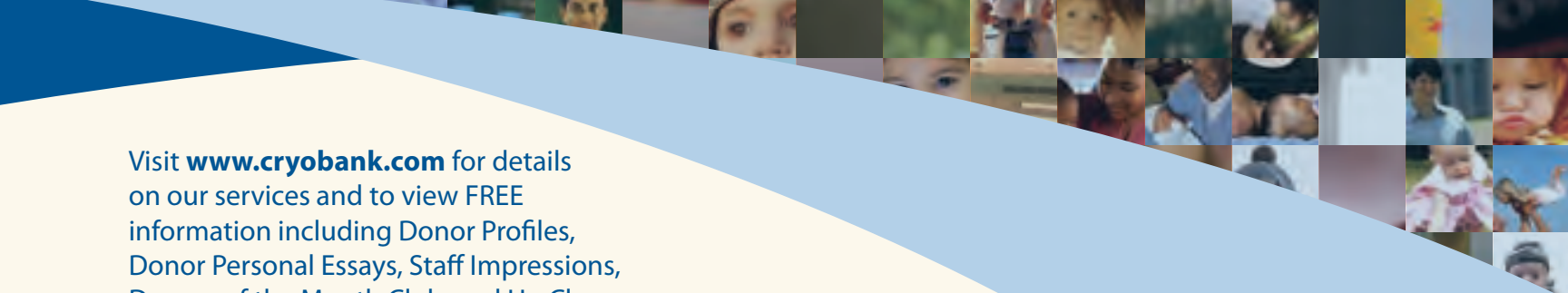
Donor Look-a-Likes

CCB Donor Look-a-Likes helps personalize your donor selection process by offering examples of celebrities that resemble each donor.

Family Planning

Since the national averages range from 3-4 insemination cycles per successful pregnancy, we want to make sure your donor remains available to you. For those primarily focused on their family's immediate future, **Family Today** provides **1 YEAR of FREE** storage with the purchase of 5 or more vials. For those clients already thinking about additional children down the road, we offer **Family Tomorrow** which provides **3 YEARS of FREE** storage with the purchase of 10 or more vials.





Visit www.cryobank.com for details on our services and to view FREE information including Donor Profiles, Donor Personal Essays, Staff Impressions, Donors of the Month Club, and Up Close and Personal donor summaries.

You will also find additional extensive donor information available for purchase and download via our Donor Information Subscriptions or a la carte menu.

DONOR INFORMATION:

Extended Profile

Our Extended Profile contains a three-generation family medical history. We strongly encourage reviewing the extended profile before making your final donor choice.

Donor Conversations

Donor Conversations are available for most of our donors. The interview allows you to hear a donor talking about himself with one of our coordinators. Many CCB parents save the Donor Conversation for their child to hear in the future. You may download the Donor Conversation or receive it on CD via mail.

Childhood Photo(s)

CCB offers 1-3 5x7 print(s) of available donors between the ages of 6 months and 12 years. The age and number of photos varies from donor to donor.

Please note that the quality of the childhood photo(s) vary depending on the original photo and may be in color or black and white.

Keirsey Temperament Sorter

The Keirsey Temperament Sorter is a widely used personality test available for many CCB donors. Clients receive a 10 page report, which may provide interesting insight into your own child's temperament some day.

Express Yourself

The Express Yourself is an opportunity for the donor to present who he is on a blank piece of paper in any form he feels best suits his personality.

Facial Features Report

The Facial Features Report includes illustrated examples of facial features in 10 key areas.

WWW.CRYOBANK.com



SPECIAL SERVICES

Personalized Service

California Cryobank offers a number of useful services which can be tailored to meet your specific needs. You can count on CCB to help you through this unique process every step of the way. Need help finding a physician in your area? Contact our Client Services Team for a list of quality references. Having trouble selecting your donor? Trust our experienced Donor Matching Consultants to help you decide. Unsure about how many vials you should purchase? Check out our family planning programs. All of this is just the beginning. Visit **cryobank.com** or contact our Client Services Team at **866-9-CRYOBANK**

for details on these special CCB services.

Genetic Consultations

California Cryobank has professional genetic counselors on staff to assist you with questions you may have regarding the personal or family medical history of a donor. You may contact the Genetics Department Monday through Friday from 9:00am to 5:00pm, Pacific Time by calling **877-7-GENETICS**.

Vial Buy Back

In order to keep every client's options as open as possible, CCB offers a Vial Buy Back Program which provides the opportunity to return unused vials for 50% of the original purchase price. Some restrictions apply.

Vial Exchange

Enjoy 100% flexibility in donor selection. CCB's Vial Exchange allows you to exchange your previously purchased vials for any other available donor. Some restrictions apply.

For Details visit CRYOBANK.com

CCB Sibling Registry

Join the growing number of families that are finding each other through our private sibling registry. Excited parents and children are sharing information and creating extended family ties around the world. This free service is exclusive to CCB clients.



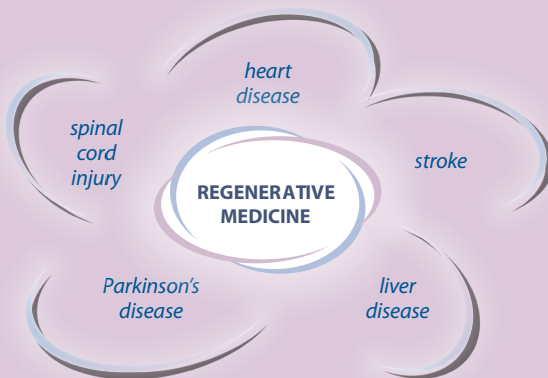
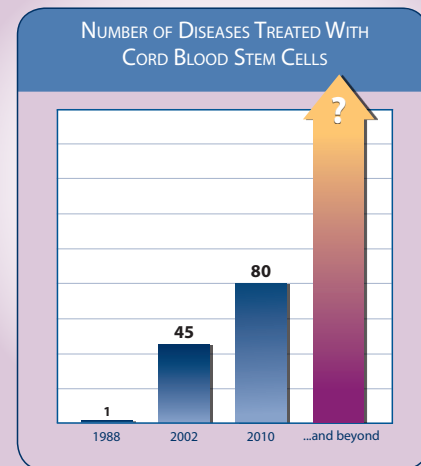
Protect Your Family with Cord Blood Advantage

Save \$1250 on Cord Blood Banking with FamilyCord - a California Cryobank Company.
Report your pregnancy to receive this special offer on FamilyCord banking services.

California Cryobank recommends private cord blood storage for clients that are using surrogate or sperm donor services. American Society for Blood and Marrow Transplantation (14:316-322) estimates the probability at **1 in 217** that your child could benefit from stem cell therapy in their lifetime.

CordBlood

Cord blood banking is an increasingly valuable way to protect the future health of your child. Cord blood is a rich source of hematopoietic stem cells (HSCs) which offer two important features: they can renew themselves and they can create different types of specialized blood cells. HSCs are being used to treat more diseases each year. To date, more than 20,000 cord blood transplants have been performed primarily on infants and children.



CordTissuePLUS

FamilyCord also offers the opportunity to bank stem cells from your baby's umbilical cord tissue. Cord tissue is a source of many cell types, including mesenchymal stem cells (MSCs). Researchers have discovered that MSCs will play a major role in future clinical therapies using regenerative medicine. This research holds the promise of regenerating damaged tissues and organs by stimulating the body to heal itself.

The Science of Family Security

FamilyCord provides the highest quality stem cell services through unmatched scientific excellence and innovation. Our state-of-the-art collection kit, experienced laboratory staff, and over 30 years of cryogenic storage experience are just a few of the reasons thousands of families around the world bank with us each year.

For more information, visit familycord.com
or call us at **888-828-2673**



GETTING STARTED



Register your personal account at cryobank.com to immediately begin saving your favorite donors and searches, ordering donor information, receiving special alerts, and more.



Make sure to have the **Authorization for Release of Semen (A1)** signed by your physician so that you may schedule your vial delivery. From the My Account page, click the Account Information link, then the Physician tab and follow the instructions to have the A1 faxed directly to your physician or download the form and bring to his/her office yourself.



Select your ideal donor from the industry's most comprehensive catalog using our donor search engine and consultation services.



(Don't forget your A1 form!)



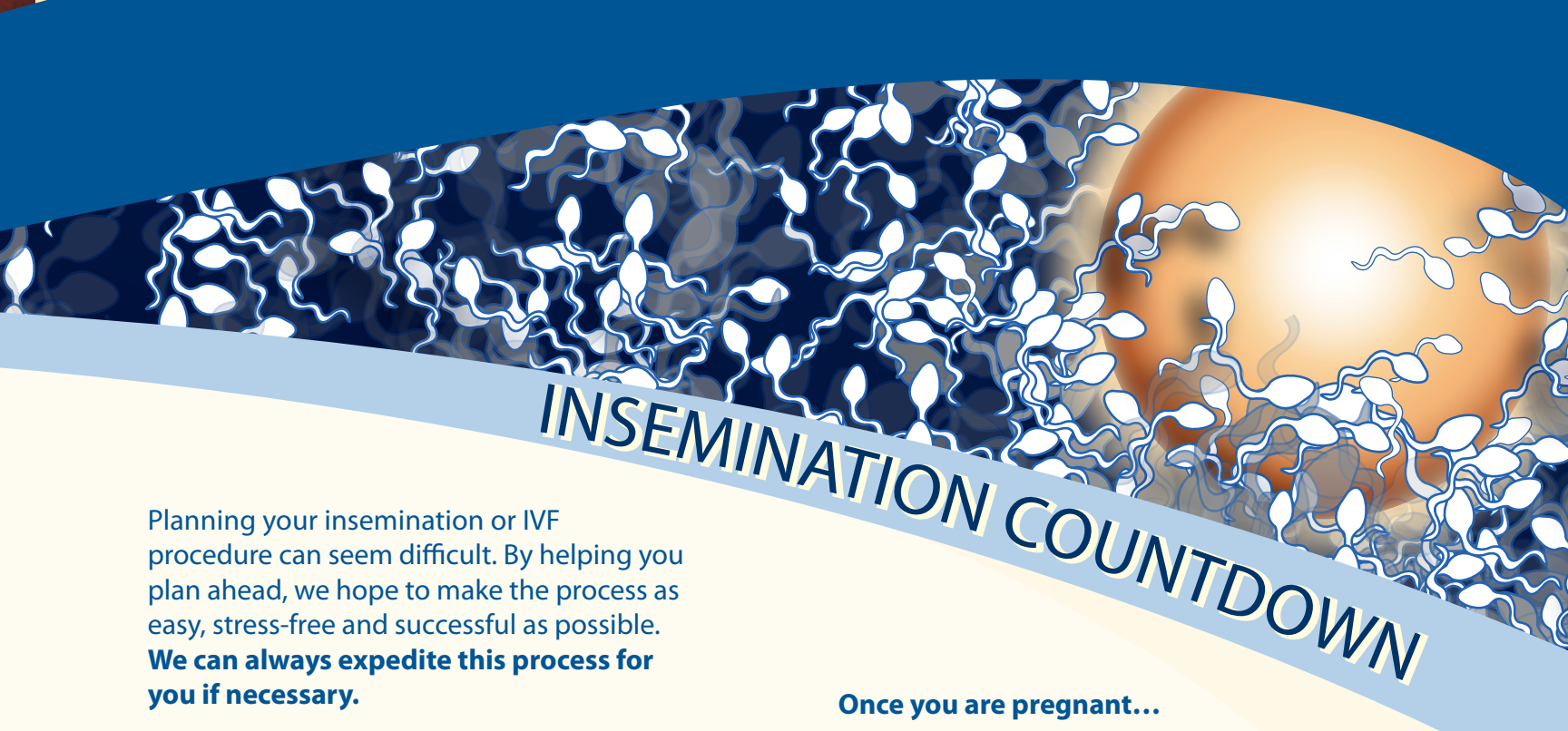
Purchase your vials online or by phone at 866-9-CRYOBANK. For online orders, digitally accept the Purchase/Storage Agreement upon your first purchase. For phone orders, fax a signed copy of the enclosed agreement prior to your first purchase. **Remember: You may purchase vials without the A1 but CCB must receive a physician-signed A1 before you are able to schedule a shipment.**



Schedule your FedEx **shipment** online (or by phone at 866-9-CRYOBANK). Plan for your vials to be delivered 24-48 hours prior to your insemination to ensure that they arrive on time.



Select a vial storage option. Plan for the future using our **Family Today & Family Tomorrow** free storage plans. Donors often sell out, so be sure to store extra vials while they are available.



INSEMINATION COUNTDOWN

Planning your insemination or IVF procedure can seem difficult. By helping you plan ahead, we hope to make the process as easy, stress-free and successful as possible.

We can always expedite this process for you if necessary.

5-6 Weeks Prior to insemination

- Open your CCB account
- Discuss with your physician:
 - Number of specimens to order
 - Vial type – ICI, IUI or A.R.T.
- Review our online Donor Catalog
- Download free Donor Information

4 Weeks Prior

- Narrow down donor choices via our Advanced Search
- Purchase additional Donor Information
- Call to schedule a Donor Matching or a Genetic Consultation (optional)

2-3 Weeks Prior

- Make your final donor selection.
- Order your vials (including enough for additional cycles and possible siblings) and schedule shipment (to arrive 2 days prior to your procedure).

1 Week Prior

- Perform ovulation test or see physician for ultrasound
- Call to place your order (if not already done)

Once you are pregnant...

Be sure to fill out an **Outcome of Insemination** Report through our website or over the phone with our Client Services Department so that we may contact you with any future medical/personal updates we receive on your donor. Reporting your pregnancy will also qualify you to take advantage of our exclusive CCB Cord Blood Advantage Program.

Important!

Donors regularly sell out without warning. Future availability of your donor can only be guaranteed by storing additional vials at the time of your purchase.



QUALITY GUARANTEE

California Cryobank is committed to providing donor semen specimens of the highest quality. California Cryobank evaluates each specimen prior to release to ensure that it meets our high quality standards. A post thaw analysis of sperm count, motility, and progression value is included with every donor specimen shipment.

Specimen Guarantee

Premium Vials	Motile Sperm (after thawing*)
Intracervical Insemination (ICI)	A minimum of 15 million
Intrauterine Insemination (IUI)	A minimum of 10 million
A.R.T Vials	Motile Sperm (after thawing*)
Intracervical Insemination (ICI)	8-14 million
Intrauterine Insemination (IUI)	5-9 million

*Variation in sperm counting can range 15-30% based on different laboratories, individual medical personnel and counting methods. It is possible that the values obtained by your laboratory will be less than our guaranteed minimum. This does not necessarily indicate that the specimen is substandard. The Cryobank makes allowances for analytical variation when determining if the specimen is eligible for credit.

Specimen Information

ICI, IUI, Premium, A.R.T.

CCB offers a variety of specimen types and preparations. Please consult your physician to determine which best meets your specific needs.

Specimen Preparations

- Intracervical Insemination (ICI) specimens (standard)
- Intrauterine Insemination (IUI) specimens (washed prior to freezing)

Specimen Categories

- Premium – Standard for traditional insemination procedures.
- Assisted Reproductive Technology (A.R.T.) - Designed for use in a variety of technologies such as in vitro fertilization (IVF), intracytoplasmic sperm injection (ICSI), GIFT, and ZIFT. Since fewer sperm are required for A.R.T. procedures, vials contain fewer total motile cells.

We like what our doctor had to say about how all other sperm banks had to come up to your standards. Everyone was great on the phone - patient, courteous, willing to answer my many questions. Thank you.

-CCB Client

CONTACT US

Locations & Hours of Operations

Corporate Headquarters

11915 La Grange Avenue
Los Angeles, CA 90025
Ph 866-927-9622
Fax (US and Canada) 866-625-7336
Fax (International) 1-310-826-1605
Mon-Fri: 7:30am-6:00pm (PST)
Sat: 8:30am-12:30pm (PST)

Branch Laboratories

Palo Alto, CA

700 Welch Road, Ste.107
Palo Alto, CA 94304

Cambridge, MA

950 Massachusetts Ave.
Cambridge, MA 02139

Westwood, CA

1019 Gayley Ave.
Los Angeles, CA 90024

New York, NY

369 Lexington Ave., Ste. 401
New York, NY 10017

Telephone

For general questions, feel free to contact our Client Services Department at **866-927-9622**. You may also refer to the list below for department direct numbers:

Client Services

866-9-CRYOBANK
866-927-9622

FertileFuture: Semen, Egg, Embryo Storage

866-4-SPERMBANK
866-477-3762

Directed Donor Clients

877-7-MY-DONOR
877-769-3666

Andrology Services

877-BE-A-DAD-1
877-232-3231

Genetics Department

877-7-GENETICS
877-743-6384

Website Help

888-3-CCB-WEB
888-322-2932

Email

You may also email CCB at askccb@cryobank.com





STAFF, LICENSES, and ACCREDITATIONS

Medical Directors / Operations

Cappy M. Rothman, M.D.
Co-Founder / Medical Director

Thomas G. Ahn, M.D.
Medical Director – Los Angeles

Charles A. Sims, M.D.
Co-Founder / Medical Director/
Director of Quality Assurance

George L. Mutter, M.D.
Medical Director – Cambridge

Ralph Richart, M.D.
Medical Director – New York

Licensure, Accreditations & Memberships

Item	Agency	City
Accreditation	American Association of Tissue Banks (AATB)	Los Angeles, Palo Alto, Cambridge
Tissue Bank License	California State Department of Health	Los Angeles, Palo Alto, Cambridge
Tissue Bank License	Maryland State Dept. of Health	Los Angeles
Tissue Bank License	Massachusetts State Dept. of Health	Cambridge
Tissue Bank License	New York State Dept. of Health	Los Angeles, Palo Alto, Cambridge, New York
Clinical Laboratory License	CA State Dept. of Health Services MA Dept of Public Health New York State Dept. of Health	Los Angeles Cambridge New York
CLIA License	US Department of Health & Human Services	Los Angeles, Cambridge
Member	American Society for Reproductive Medicine (ASRM)	National
Member	Pacific Coast Reproductive Society (PCRS)	West Coast
Registered	FDA	Los Angeles, Palo Alto, Cambridge, New York

In the last 30-plus years, it has been California Cryobank's honor to help almost 30,000 families experience the joys of parenthood. It is a responsibility and privilege we take very seriously. Every day is a new opportunity to help make someone's dream come true.

-Charles Sims, M.D.
Co-Founder



It's a boy!

Cute as a button

30+ years of success

Family Today & Tomorrow

CCB Co

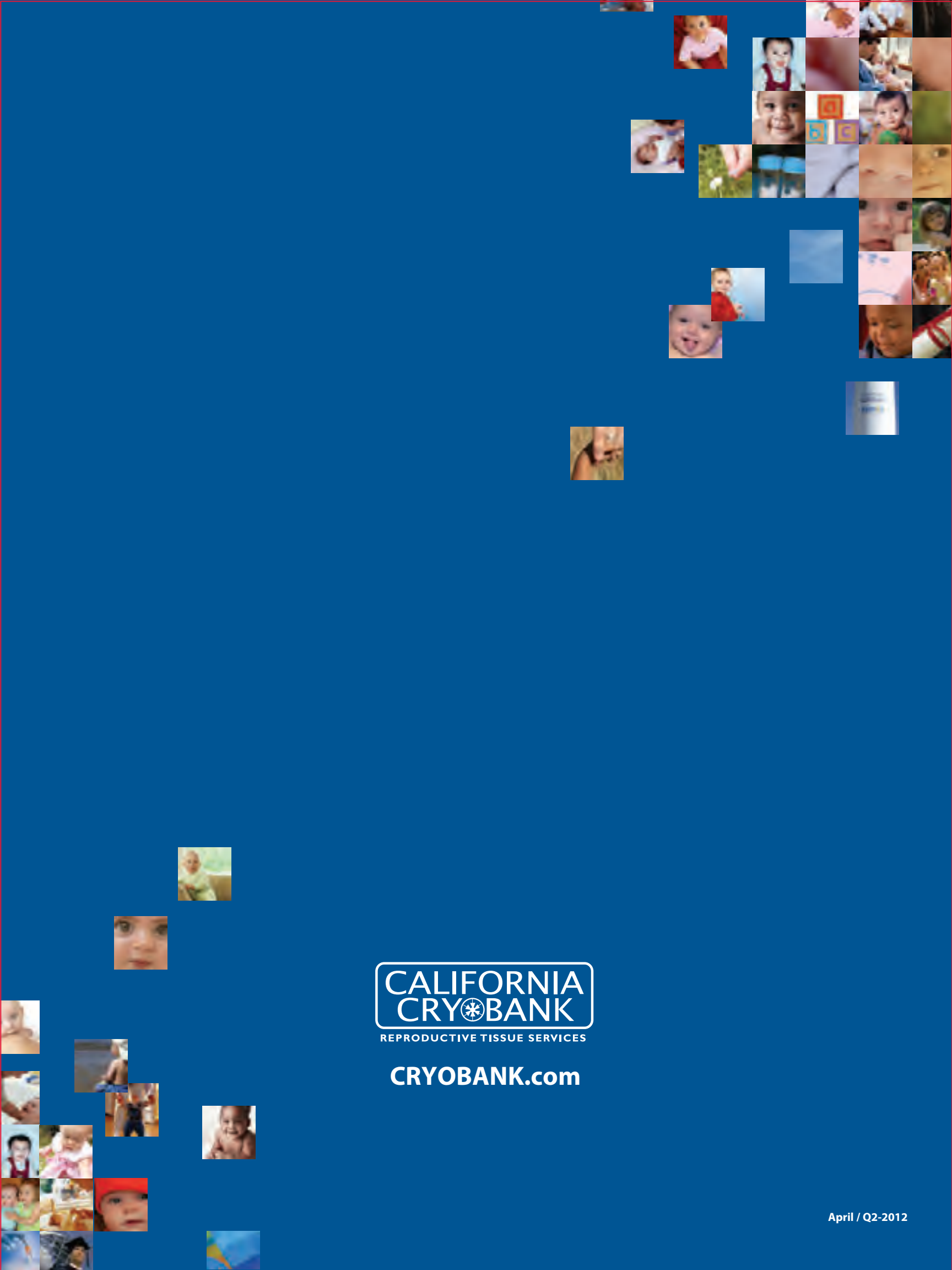
ddy's little girl

California Cry

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